

UNDERSTANDING YOUR BILL

A. Your account number. This provides our office with the fastest means of accessing your account information. You will need this to make payments over the phone, or to register for SmartHub to report outages, make payments, and view your usage online or via a mobile device.

B. The amount to be paid on or before the due date.

C. Payment due date or bank draft date. Payment must reach the office on or before this date to avoid a late charge.

D. To make a payment over the phone, call SecurePay, our secure automated phone payment system, 24 hours a day, 7 days a week.

E. Our phone numbers and e-mail address for your inquiries.

F. Dates of service covered by this bill.

G. The Power Cost Adjustment is an adjustment on your monthly rate and is implemented to deal with fluctuations in wholesale power costs while keeping the base rate stable.

H. Please make sure that your contact information is current, including your home and cell phone number. When you report an outage, our automated system can identify your service by the number you are calling from. In addition, the Co-op uses this information to contact you regarding any billing, usage or account issues.

YNNN

900 Kraft Drive SE, PO Box 40
Melrose, MN 56352-0040

A Touchstone Energy® Cooperative

Pay By Phone: (855) 386-9908
Pay Online: www.stearnselectric.org
Office: (800) 962-0655
E-mail: billing@stearnslectric.org

3310 1 AV 0.383
JOE WATT
JANE WATT
KILLOWATT HOUR STREET
SAINT CLOUD MN 56303-0250

5 3310
C-11

SERVICE SUMMARY

Meter Number	Service Description	Previous Read Date	Present Read Date	Days	Previous Reading	Present Reading	Multiplier	KWH Use
67493	Killowatt Hour Street	10/01/19	11/01/19	31	3855	4295	1.0	440

ACTIVITY SINCE LAST BILL		\$ AMOUNT	CURRENT BILL INFORMATION		\$ AMOUNT
Previous Balance		\$ 82.00	Fixed Charge		\$ 24.75
Payment Received 10/17/2019		\$ 82.00cr	Energy - Main Meter	440 kWh @ \$0.105	\$ 46.20
			Power Cost Adjustment	440 kWh @ \$0.00009	\$ 0.04
			Franchise Tax	1.5%	\$ 1.06
			Operation Round Up		\$ 0.95
Balance Forward		\$ 0.00	Current Electric Bill		\$ 73.00
			Balance Forward		\$ 0.00
			Total Payment Due 11/25/2019		\$ 73.00

If payment is received after 11/25/2019, a late payment charge of 4% will be added to your next billing.

KEEP

SEND Please do not staple or paperclip.

JOE WATT
JANE WATT
KILLOWATT HOUR STREET
SAINT CLOUD MN 56303-0250
HOME: None On File CELL: (555) 123-456
E-MAIL: joe.watt@stearnslectric.org

OTHER: None On File

Please Enter Changes To Your Contact Information Below:

STREET ADDRESS

CITY

STATE

ZIP

HOME#

CELL#

OTHER#

E-MAIL ADDRESS

Send Payment To:
STEARNS ELECTRIC ASSOCIATION
PO BOX 40
MELROSE MN 56352-0040

250340004020913000007300000007592110520194

THE BACK OF YOUR BILL:

On the back of your bill you will find graphical representation of your usage, online account access information, payment option descriptions, power outage reporting options and other Cooperative information.

