The Minnesota Cold Weather Rule, under statute (216B.097), protects residential utility customers during the cold winter months. Under this rule, your electric service will not be disconnected from October 1 through April 30 if you meet Cold Weather Rule requirements.

You must meet ALL the following conditions:

- You declare an inability to pay.
- Your total household, not individual, income is less than 50% of the state median income. You must provide the necessary documentation to support this condition.
- Your account is current for the billing period immediately prior to October 1, or you mutually agree to a payment arrangement with the Stearns Electric Billing Department.

If you do not meet all of these listed conditions, then you do not qualify for the winter shut-off protection. However, you can still continue to receive electric service if you call us to make a mutually acceptable payment arrangement.

The law does allow Stearns Electric Association to disconnect when it is necessary from October 1 to April 30, so please act promptly.

To avoid a disconnection under the Cold Weather Rule, you must make and keep an acceptable payment arrangement with the Cooperative and meet all conditions listed. This applies to all residential customers, including senior citizens and families with young children. If you make and keep a Cold Weather Rule payment arrangement, you are protected until April 30.

Stearns Electric Association works with members during the Cold Weather Rule period, just as we do throughout the year. We don't want to interrupt service to any member. Stearns Electric Association would rather work with members to establish and maintain adequate payment arrangements of their past due bill, but sometimes disconnection must take place.

Please contact Stearns Electric during regular business hours with questions about the Cold Weather Rule or Energy Assistance Programs.

The following agencies might be able to help you pay energy bills:

**STEARNS/MORRISON COUNTY:**
- TRI-CAP: (320) 251-1612
- (888) 765-5597
- Salvation Army (HEATSHARE): (320) 257-7420
- Stearns County Human Services: (320) 656-6000
- Morrison County Human Services: (320) 632-2951

**DOUGLAS/POPE COUNTIES:**
- West Central MN Community Action, Inc.: (218) 685-4486 or (800) 492-4805

**TODD COUNTY:**
- Todd County Social Services: (320) 732-4516 or (888) 838-4066

**KANDIYOHI COUNTY:**
- Heartland Community Action Agency: (320) 235-0850 or (800) 992-1710
CAN MY HEAT BE DISCONNECTED IN THE WINTER?
Yes, if your account is past due. To avoid a disconnection, you must make and keep an acceptable payment arrangement with your Cooperative. This applies to all residential customers, including senior citizens and families with young children. If you make and keep a CWR payment arrangement, you are protected until April 30.

HOW DO I APPLY FOR THE COLD WEATHER RULE?
Contact Stearns Electric Association and request a CWR payment arrangement.

WHAT IF I CAN’T MAKE MY SCHEDULED PAYMENT?
Contact Stearns Electric to discuss a different arrangement. If you do not make your scheduled payments, your service may be shut off.

AM I ELIGIBLE FOR COLD WEATHER PROTECTION?
1. If the combined income from all members in your household is:
   • At or below 50% of the state median income, you are not required to pay more than ten percent of your household income.
   • Above 50% of the state median, you can still make payment arrangements with your utility.
2. You declare an inability to pay. If you need a form please contact Stearns Electric Association’s Billing Department.
3. Your account is current for the billing period immediately, prior to October 1, or you enter into a payment arrangement and stay current.

Please contact Stearns Electric if you have any questions or for more information about the Cold Weather Rule or Energy Assistance Programs.