

# UNDERSTANDING YOUR BILL

**A.** Your account number. This provides our office with the fastest means of accessing your account information. You will need this to make payments over the phone, or to register for SmartHub. SmartHub allows you to report outages, make payments, view your usage online or via a mobile device and more.

**B.** The amount to be paid on or before the due date.

**C.** Payment due date or bank draft date. Payment must reach the office on or before this date to avoid a late charge.


**D.** To make a payment over the phone, call SecurePay, our secure automated phone payment system, 24 hours a day, 7 days a week.

**E.** Our phone number and e-mail address for your inquiries.

**F.** Dates of service covered by this bill.

**G.** The Power Cost Adjustment (PCA) is an adjustment on your monthly rate and is implemented to deal with fluctuations in wholesale power costs while keeping the base rate stable. The PCA is intended to reflect wholesale energy costs.

**H.** Please make sure that your contact information is current and correct, including your home and cell phone number. When you report an outage, our automated system can identify your service by the number you are calling from. In addition, the Co-op uses this information to contact you regarding any billing, usage or account issues.



**STEARNS ELECTRIC  
ASSOCIATION**

900 Kraft Drive SE, PO Box 40  
Melrose, MN 56352-0040


Account #	000000
Statement Date	04/24/2023
Total Draft Amount	\$162.00

Pay By Phone: (855) 386-9908  
Pay Online: [www.stearnselectric.org](http://www.stearnselectric.org)  
Office: (800) 962-0655  
E-mail: [billing@stearnselectric.org](mailto:billing@stearnselectric.org)

13884 1 AV 0.471

KILLOWATT HOUR STREET  
SAINT CLOUD, MN 56303-0000

5 13884  
C-35



**SERVICE SUMMARY**

Meter Number	Service Description	Previous Read Date	Present Read Date	Days	Previous Reading	Present Reading	Multiplier	KWH Use
12345	Killowatt Hour Street	04/01/23	05/01/23	30	35973	36900	1.0	927

ACTIVITY SINCE LAST BILL	\$ AMOUNT
Previous Balance	\$ 150.00
Payment Received 04/24/2023	\$ 150.00cr
<b>Balance Forward</b>	<b>\$ 0.00</b>

CURRENT BILL INFORMATION	\$ AMOUNT
Fixed Charge	\$ 34.25
Energy - Main Meter	\$ 108.64
Power Cost Adjustment	\$ 1.39
State Tax	\$ 10.32
Stearns County Transit/Use Tax	\$ 0.38
Franchise Tax	\$ 5.77
St Cloud Area Sales Tax	\$ 0.75
Operation Round Up	\$ 0.50
<b>Current Electric Bill</b>	<b>\$ 162.00</b>
<b>Balance Forward</b>	<b>\$ 0.00</b>
<b>Total Draft Amount 05/25/2023</b>	<b>\$ 162.00</b>

**KEEP**


**SEND** Please do not staple or paperclip.

JOE WATT  
JILL WATT  
KILLOWATT HOUR STREET  
SAINT CLOUD MN 56303-0000  
HOME: None On File CELL: (320) 123-1234 OTHER: None On File  
E-MAIL: [COMMUNICATIONS@STEARNSSELECTRIC.ORG](mailto:COMMUNICATIONS@STEARNSSELECTRIC.ORG)

Please Enter Changes To Your Contact Information Below:


STREET ADDRESS		
STATE	ZIP	
HOME#	CELL#	OTHER#
E-MAIL ADDRESS		

Send Payment To:  
**STEARNS ELECTRIC ASSOCIATION**  
PO BOX 40  
MELROSE MN 56352-0040



**DO NOT MAIL PAYMENT!**  
Your bill will automatically be paid on 05/25/2023,  
as per your Automatic Payment Plan Authorization.

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## THE BACK OF YOUR BILL:

On the back of your bill you will find graphical representation of your usage, online account access information, payment option descriptions, power outage reporting options and other Cooperative information.

