



member driven.  
community focused.  
energy smart.

## MEMBER NOTICE: APRIL MEMBER SURVEY

### *NRECA Market Research to Perform Member Satisfaction Survey in April for Stearns Electric*

**The survey will take place by email during the month of April, starting April 8, 2024.** Please be aware that you may be one of several members who are randomly selected to participate in the survey – **if you get an email about a survey from us, it's legit.**

If you are contacted, we would greatly appreciate approximately seven minutes of your time to share your opinions of Stearns Electric. Your information and your responses will remain confidential.

Whether it's a power outage or energy conservation concerns, a billing question or community event, we're working hard for you every day. We strive to provide all members with safe, affordable and reliable electric service. By participating in the survey, you will help us identify where we are serving you well and where we might need to improve.

We know your time is valuable, so rest assured, we will use the results to make decisions on matters important to the future of your co-op and that benefit you, your family and your neighbors.

Thank you for your feedback! If you have any questions regarding the upcoming survey, please contact us at (800) 962-0655 during regular business hours.