



4 WAYS TO PREPARE AHEAD OF STORM SEASON

1

Download SmartHub and register your account so you can quickly and easily report your outage.



Scan the QR code
to download the
SmartHub app.

2

Sign up for outage text and/or email notifications, allowing you to be informed when your power is out and/or has been restored.

3

Ensure your phone number and email address on your account is current. This guarantees your outage is recorded correctly and allows us to respond as efficiently as possible.

4

Follow Stearns Electric on Facebook for outage updates:
facebook.com/stearnselectric





Stearns Electric Association works diligently to maintain a safe and reliable distribution system. However, there are a variety of circumstances which can lead to power outages beyond our control. Some of the most common causes of power outages include severe weather, trees, animals and accidents.

When outages happen, it is incredibly important that members report their outage. It is the fastest way to locate the outage cause, resolve the problem and safely restore your power.

4 WAYS TO REPORT AN OUTAGE:

1

SMARTHUB APP

Use the SmartHub app on your mobile device.

2

ONLINE

Log into your SmartHub account from a web browser.

3

BY PHONE

Call our outage response center at (800) 962-0655.

4

BY TEXT*

Text OUT to (855) 939-3705.

**must be signed up for outage notifications*